

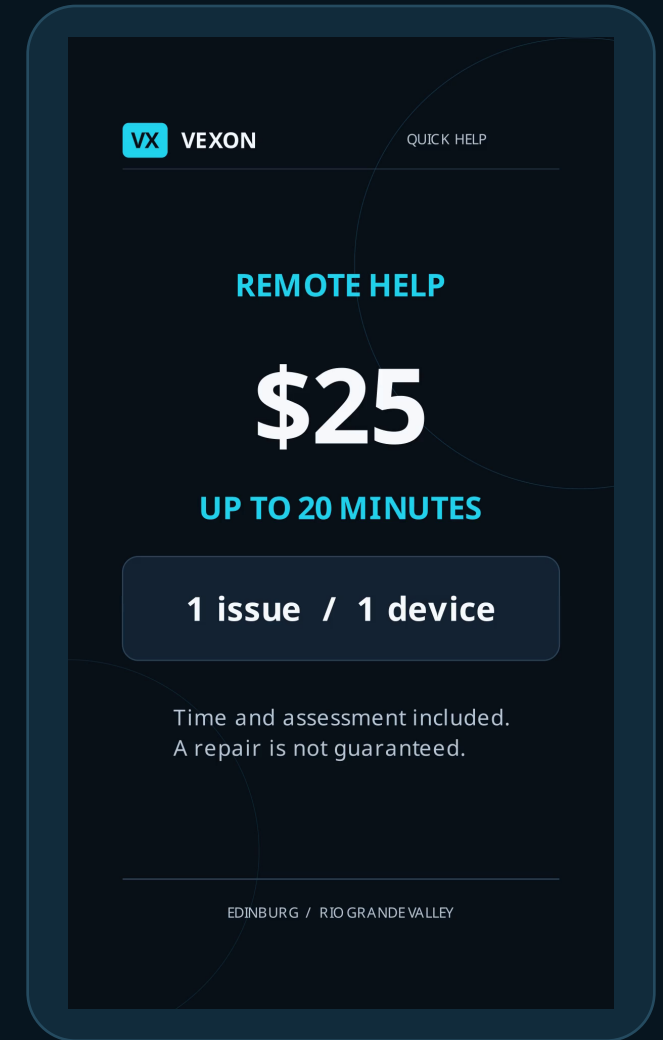
EDINBURG / RIO GRANDE VALLEY

Practical IT. Clear next steps.

Local help for devices, Wi-Fi and everyday technology.
Defined work, understandable findings and a useful handoff.

- Troubleshooting
- Practical tools
- Clear documentation

Selected independent projects and demonstrations inside.



Start with a clear scope.

Small problems deserve a straightforward first step.

REMOTE TECH HELP

\$25 Up to 20 minutes

One issue on one device. You participate in the session.

For a connection problem, printer question or basic device troubleshooting.

ON-SITE TECH VISIT

\$65 Up to 45 minutes

One priority issue with basic connection checks and an explanation of findings.

Includes travel within 10 road miles of downtown Edinburg.

NETWORK & WORKSPACE SETUP

\$75 Up to 60 minutes

Agreed tasks: organize existing accessible cables, set up desk devices or assemble workspace furniture.

Includes travel within 10 road miles of downtown Edinburg.

Scope, total price, applicable tax and availability are confirmed before booking. Prices cover the listed time and assessment; a completed repair is not guaranteed. Materials, farther travel and extra work are quoted separately.

Custom shelving, racks, furniture assembly and other hands-on projects: quoted after photos or a site review; scope and materials agreed first. Business IT, new cabling, network redesigns, migrations and provider transitions are separate. Managed support depends on the environment and agreed service capacity.

These offers exclude electrical, plumbing/gas, HVAC, roofing, structural work and security-system installation.

Technical ideas, made understandable.



THE PROBLEM

Full Wi-Fi bars can look like proof that the internet works. They only describe one part of the connection.

THE WORK

An original illustrated explanation separates the links and walks through two simple comparisons: another site, then another device.

THE RESULT

A 38-second portrait edition is published on Vexon Facebook. Both portrait and landscape exports passed full frame decoding and visual checkpoint review.

WATCH THE PUBLIC REEL

facebook.com/reel/1467846138733469

An internal educational project demonstrating technical communication. The diagram is illustrative; it is not a diagnosis of a customer's network.

Work you can inspect.

Independent projects and demonstrations

01 FREE PAPER LESSON

Helpdesk reasoning

NEED

A domain-join error needs evidence before changes.

WORK

A fictional DNS ticket, proposed fix, validation questions and answer key.

RESULT

Published lesson with a self-check. No Windows or VM execution is claimed.

[READ THE LESSON](#)

02 BROWSER PROTOTYPE

Field reference

NEED

Service notes are hard to use when scattered.

WORK

A mobile-oriented guide with checklists, drawers, clipboard actions and local planning entries.

RESULT

Source reviewed and available. Prototype only; use fictional records. No billing or customer database.

[EXPLORE THE SOURCE](#)

03 PRIVATE LAB / PUBLIC SUMMARY

Recovery practice

NEED

Backup files alone do not prove recovery.

WORK

Encrypted backup and defined restores with content comparisons and checks.

RESULT

Dated restore evidence for selected data. It does not establish full disaster recovery or current uptime.

[VIEW SELECTED WORK](#)

These examples show created artifacts and the checks actually performed. They are not client case studies, certifications or partner endorsements.

One problem. One agreed plan.

Tell us what needs to work, where it is and what is happening now.

01

Define

Name the device or task, the desired result and the limits of the visit.

02

Quote

Agree scope, time, charges, availability and payment terms before work.

03

Check

Perform the agreed work and demonstrate the result or document the next dependency.

04

Handoff

Leave clear findings and next steps. Additional work needs a separate agreement.

Talk with Vexon

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For companies and partners: bring one defined technical problem or project. We will establish the deliverable and acceptance checks together.

Please keep passwords, payment details and private customer records out of initial messages.